

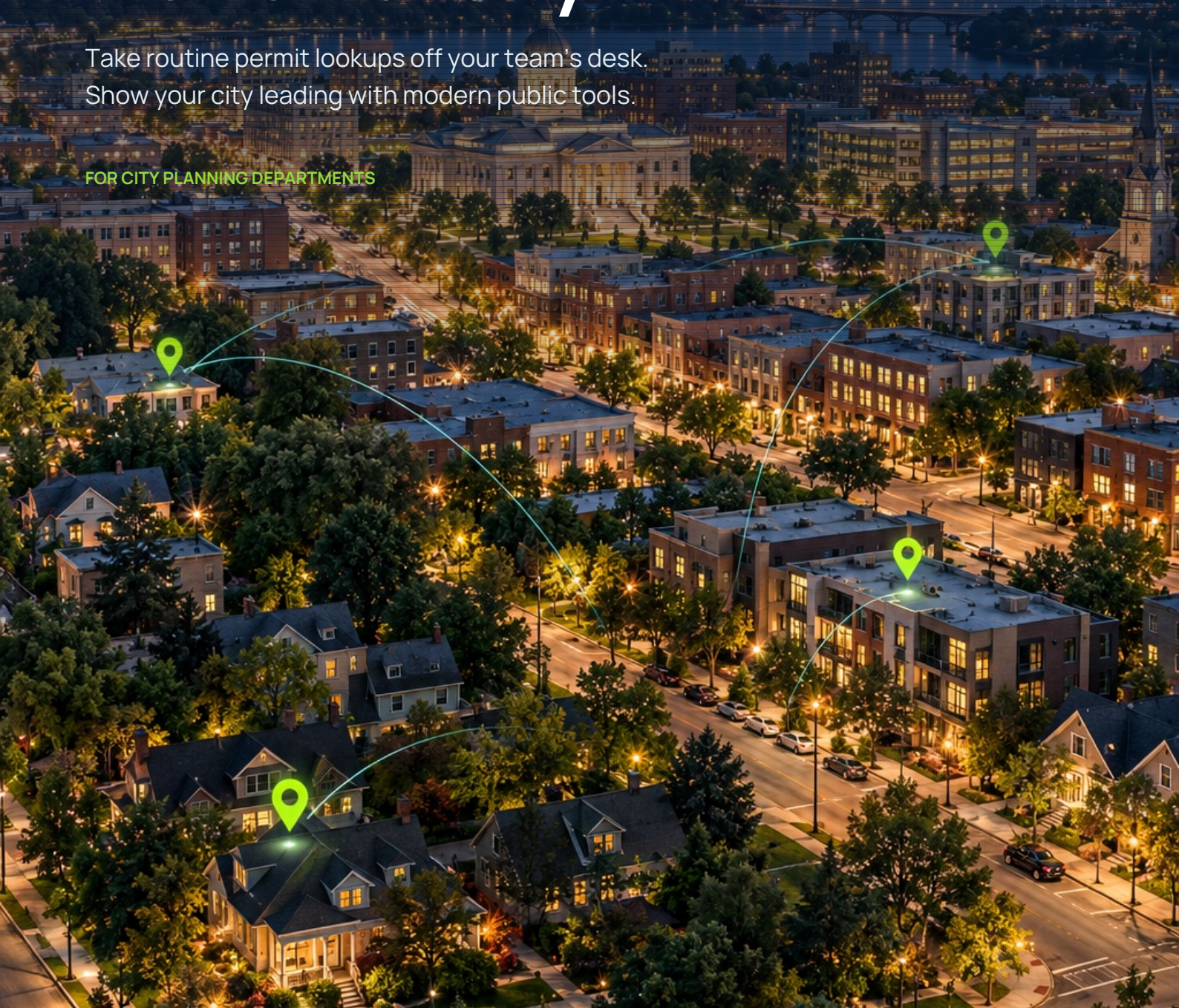


THE PERMITSVIEW HANDBOOK

Fewer routine questions. More time to plan. A smarter city.

Take routine permit lookups off your team's desk.
Show your city leading with modern public tools.

FOR CITY PLANNING DEPARTMENTS



Clear data. Better communities.

[PERMITSVIEW.COM](https://permitsview.com)

Conceptual city illustration

01 / THE OPPORTUNITY

Less routine work. A city that leads.

Planning teams spend real time answering the same permit questions. PermitsView moves those routine lookups online, so your staff can focus on planning work and your city is seen using modern, cutting-edge tools.

01 Fewer interruptions for your team

Status checks and basic lookups move online, reducing the routine calls, counter visits, and emails your staff handle every day.

02 More time for planning work

Give planners back time for plan reviews, inspections, approvals, and applicants who need professional advice.

03 A smarter city image

A modern, city-branded permit map shows residents, developers, and investors a city that is transparent and forward-thinking.

EXPLORE THE HANDBOOK

The everyday burden

03

Your team's advantage

06

A smarter city image

08

02 / THE EVERYDAY BURDEN

How much of your day goes to the same permit questions?

What is the status? Who applied? What is being built next door? Each routine question means finding a record, explaining it, and getting back to work only your planners can do.



Illustrative scene

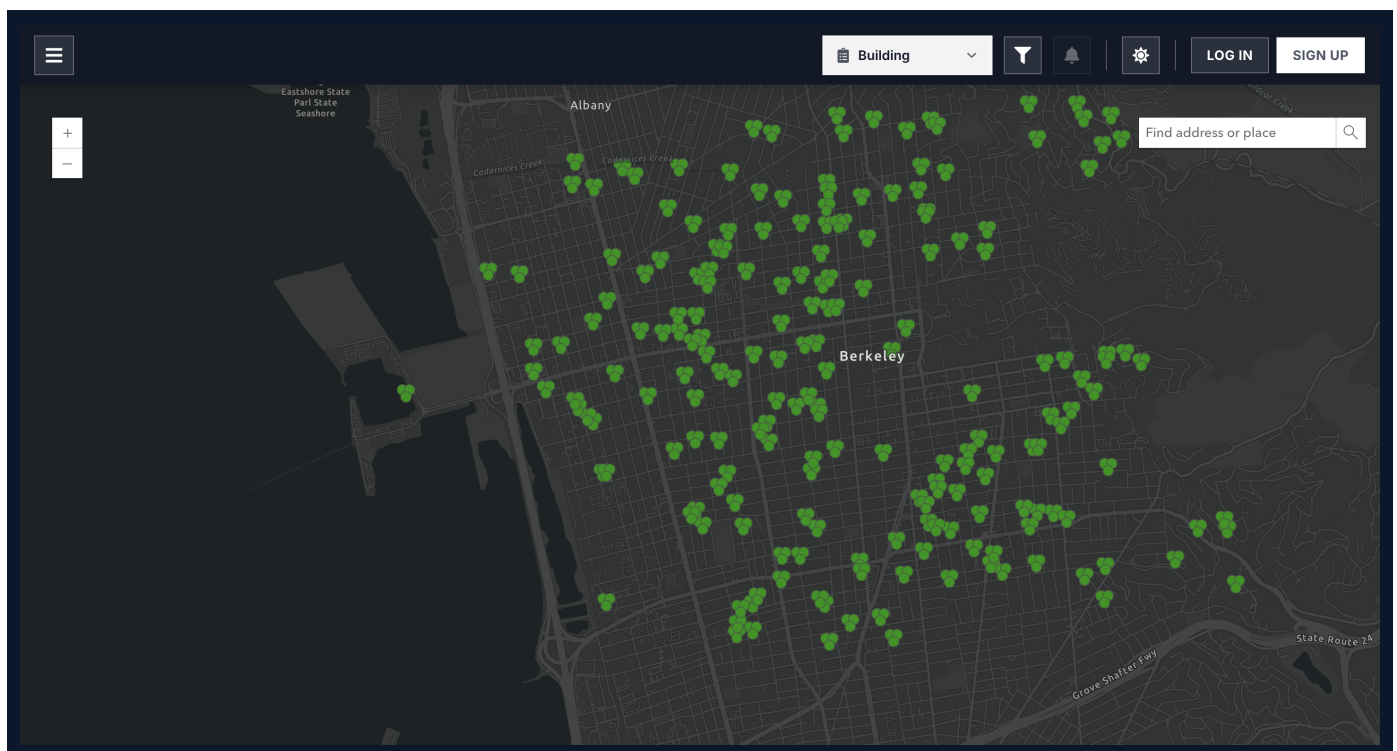
From another interruption to an answer found online.

Residents, contractors, and developers start with a place, explore selected records, and follow through to the official source. Your team stays available for questions that need real expertise.

03 / INTRODUCING PERMITSVIEW

Your permit data. A clearer public view.

PermitsView is a public transparency layer for city and county planning departments. It turns selected permit records into a searchable public map, so routine questions get answered without reaching your desk.



Actual PermitsView interface with sample Berkeley permit data.

See the place

Explore activity by address, neighborhood, or area.

Narrow the view

Filter records by type, status, date, and available fields.

Reach the source

Read a summary, then open the official record.

From a location to the detail that matters.

What used to be a phone call to your office becomes a few clicks on the map.

1

Start with a place

Search an address or place, or explore the map to see permit activity in an area of interest.

2

Refine the results

Use permit type, status, and date filters to focus on the records that matter. Available search fields reflect the connected data.

3

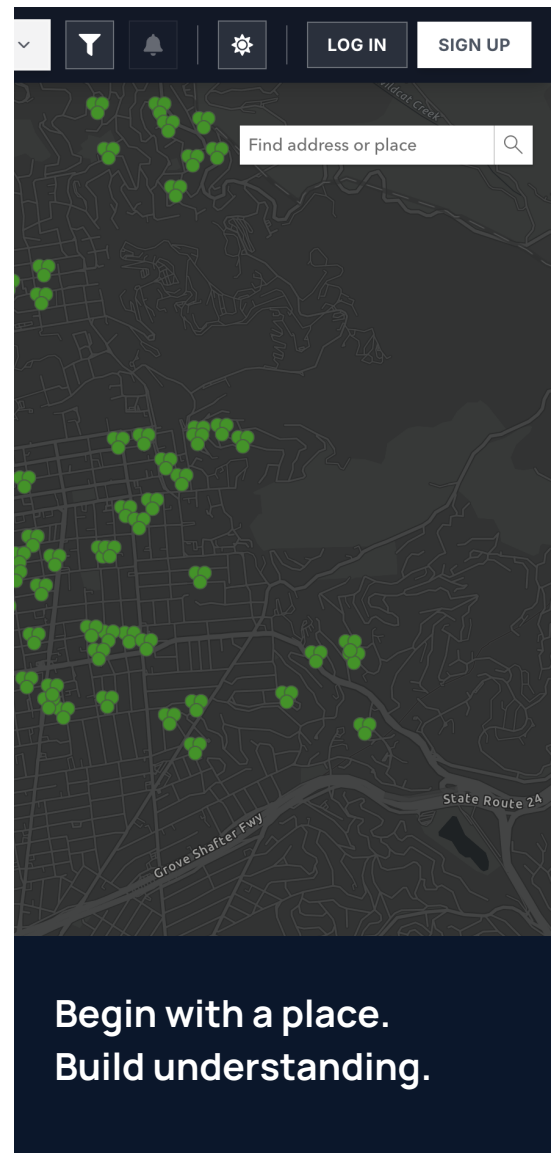
Read the summary

Review the permit information presented for the selected location. Understand the basic context before going deeper.

4

Open the official record

Follow the source link for complete details where available. The original permitting system remains the official source.



Actual interface crop.
Sample Berkeley data.



05 / THE PLANNING DEPARTMENT ADVANTAGE

Fewer interruptions. More time for planning.

When the public can find routine permit information themselves, your team spends less time retrieving and explaining the same records, and more time on reviews, inspections, and approvals.

Fewer calls and counter visits

Status checks and basic lookups move online, where the public can find them at any time.

Expertise where it counts

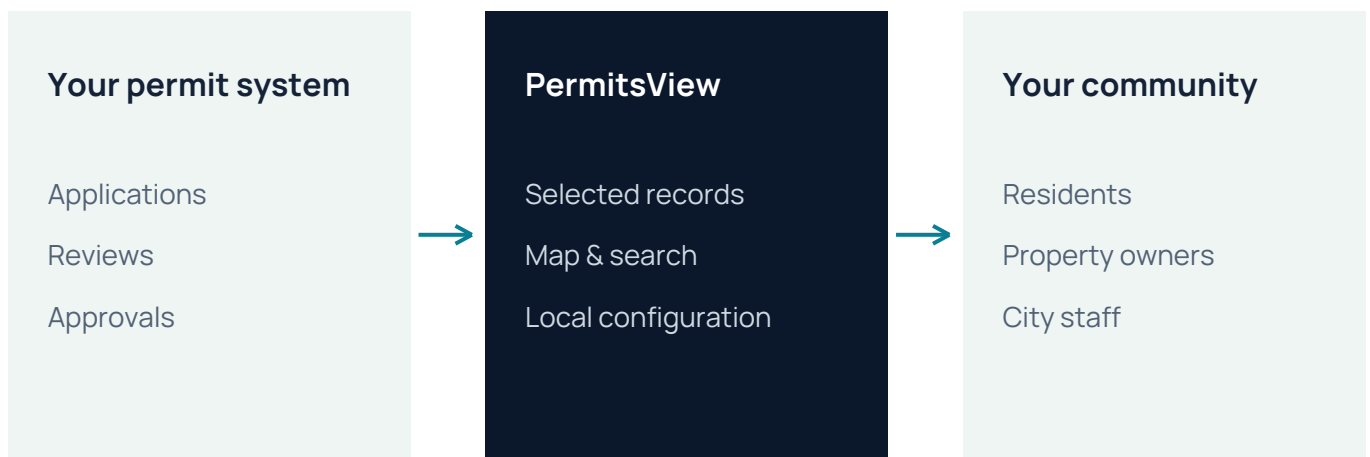
Planners spend more time on complex applications, applicant guidance, and cases that need professional judgement.

Illustrative civic-service scene from the PermitsView film. Benefits depend on local use.

06 / WHY PERMITSVIEW?

Keep your system. Keep your workflow.

No new workflow for your team. Your permitting software continues to manage applications, reviews, and approvals. PermitsView reads selected records and presents the public view.



THE PUBLIC VIEW IS CONNECTED TO THE OFFICIAL SOURCE

API connection

Use supported endpoints to bring structured permit data into the public experience.

Scheduled data refresh

Work with exports from the existing system and an agreed refresh schedule.

Source record links

Keep full records in the system of record, with a route to deeper detail.

Connection method, compatibility, and refresh timing are confirmed for each deployment.

Show your city is moving forward.

Residents, developers, and investors notice how a city delivers everyday services. A modern, city-branded permit map shows a planning department that is transparent, forward-thinking, and easy to work with.

YOUR CITY, YOUR BRAND

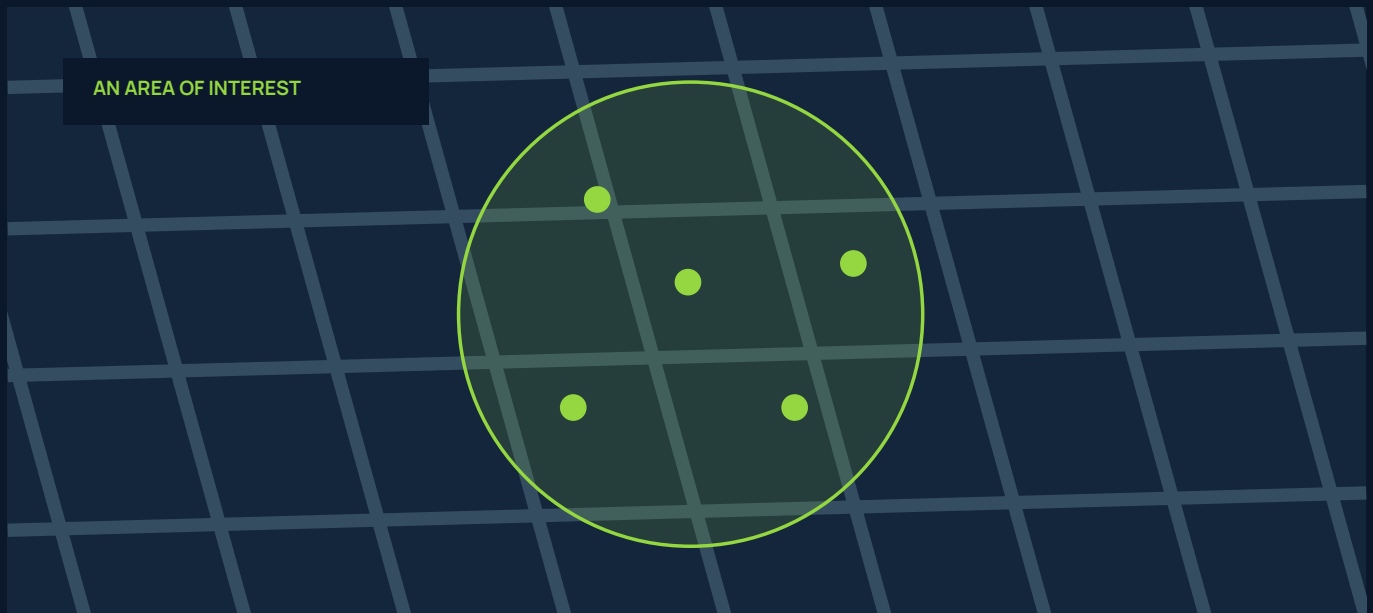
Cutting-edge service, under your city's name.

- | | | |
|----|---|---|
| 01 | Branding & terminology | Reflect your city's name, visual identity, and the terms residents recognize. |
| 02 | Record types & filters | Choose the permit categories and search options that suit the records being published. |
| 03 | Visible information & access | Agree which fields and records appear publicly, with access rules tailored to the deployment. |
| 04 | Place & device | Provide a map centered on your community and an experience designed for phones and computers. |

08 / NEIGHBORHOOD AWARENESS

Keep the places that matter in view.

Permit interest often begins close to home. Area alerts let residents follow the places they care about, so they hear about activity without calling your office to ask.



Conceptual area illustration, not a product screenshot.

Follow a place

Keep attention on a neighborhood or another defined area of interest.

Stay informed

Receive updates about relevant permit activity using the alert options available in your city's portal.

Alert availability, account requirements, frequency, and data refresh depend on the configured service.

Start with the questions your planners hear every day.

A useful rollout starts with the questions that take up most of your team's time. Publish a focused set of records that answers them online.

1 Connect

Review the available data, supported connection method, source links, and update schedule.

2 Configure

Agree on branding, terminology, permit types, public fields, filters, and access rules.

3 Publish

Make the portal easy to find through your city's website and routine resident communications.

MEASURE WHAT MATTERS

Define success before launch.

Compare routine calls and walk-ins, time spent on common lookups, and resident feedback before and after rollout. Use what you learn to refine the service.

A clearer path to your next step.

Does this replace our permitting system?

No. Your existing system remains the official source and continues to handle applications, reviews, and approvals. PermitsView presents selected information to the public.

Can residents see complete permit details?

They can select a location, review the summary, and follow the source link for more detail where available. The public view reflects the records and fields your city makes available.

Will it work with our current software?

We can review API access, scheduled exports, and source links for your environment, including systems such as Accela, EnerGov, Citizenserve, or a custom platform. Compatibility is confirmed during scoping.

Does this add work for our team?

The goal is the opposite. Records come from your existing system, so there is no double entry. Branding, permit types, filters, and access rules are agreed once during setup.

How much staff time will it save?

The opportunity depends on your inquiry volume, data quality, and public adoption. A focused rollout lets your team measure the change against its own service goals.

About this handbook: Product descriptions draw on permitsview.com, reviewed October 9, 2026, and a static product-source review. Sample screens are illustrative of the interface, not a municipal endorsement. Deployment details are confirmed during scoping.



Make your planning department's job easier.

Fewer routine questions for your staff.

More time for real planning work.

A city seen as forward-thinking.

Request a personalized demo

permitsview.com

info@permitsview.com

+1 (925) 871-9074



SCAN FOR A DEMO